



10 Things to Ask Your Contractor

1. Are you insured?

Refine & Design carries \$5 million in liability insurance.

2. What about membership with the Better Business Bureau?

Yep! We have an A+ rating.

3. How long have you been in business?

We've got 10 solid years behind us.

4. Will you provide a free estimate?

Absolutely! And these have more detail than you might think you need. Download a sample from our [Contacts Page](#).

5. Where can we see your work?

All over the Lower Mainland. To make it easy for you, see our [Gallery Page](#).

6. What do people say about your service?

We're only as good as the last customer's review. Find links to ours on our [Contact Page](#).

7. Do you manage your sub trades efficiently?

The Partners section of our [About Page](#) lists a handful of the most qualified guys around. We have great relationships and work together well for the benefit of our clients.

8. What about pricing? Would you say you are a budget or high priced group?

Refine & Design will typically not provide the lowest OR the highest estimate but we will provide the most comprehensive and transparent one.

9. Can you guarantee your pricing?

Our estimates come with a 10% contingency to cover unknown factors that creep in during construction. It's our promise to you that we will not go over that contingency.

10. Do you also guarantee your work?

Our work is guaranteed for one year for craftsmanship and installation.